



To whom it may concern,

I am writing to recommend Aaron Celeste as a candidate for employment. Aaron was employed by Rise Broadband as a technical support agent since July 9th, 2019. Aaron has been responsible for working with customers and helping them resolve issues with their internet, VOIP, and email.

I have had the pleasure of working with Aaron Celeste since he joined Rise Broadband as his supervisor. Throughout his time with us, Aaron has demonstrated great work ethic, reliability, consistency, and communication skills. Aaron has been very consistent throughout his time with us and we could always count on him being here when we have him scheduled. We have been able to rely on Aaron for help on additional projects that may come up, he has always had a positive attitude towards these additional tasks. He was dedicated to his upward mobility within the company and was always striving to meet goals and do better. We have noticed that personal growth is just as important to Aaron, eager to learn he made it a goal to get through our internal certification program as quickly as possible. Aaron has taken the initiative to apply the knowledge he brings to the company to improve the efficiency of our everyday processes.

Based on our experience together I could confidently recommend Aaron Celeste and assure that he would be a great asset to your company. If you have any further questions, feel free to reach out to me.

Sincerely,

Kevin [REDACTED]

Technical Support Supervisor

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Rise Broadband